

MIKE ROMPEL

Winston-Salem, NC · mike@imagination-ind.com · linkedin.com/in/mikerompel · imagination-ind.com

Enterprise Program Manager & Hands-On AI Systems Builder

15+ years leading complex, cross-functional programs and process transformation at a top-10 U.S. bank — investment planning, business-case governance, benefits realization — now designing, deploying, and operating production AI systems: multi-agent orchestration, multi-model routing, and AI governance. Seeking an **AI enablement / AI process-optimization leadership** role that pairs enterprise delivery discipline with real building.

Core Competencies

AI & Automation: LLM systems (Anthropic Claude API) · multi-model gateways (LiteLLM, OpenRouter) · agent orchestration & subagents · Model Context Protocol (MCP) · RAG · prompt engineering · AI governance & safety · self-hosted deployment (Docker, Tailscale)

Program & Process: Enterprise program management · business-case development & governance · benefits realization · investment planning & portfolio finance · process optimization · risk management · executive stakeholder leadership

Tools & Platforms: Excel · PowerPoint · Visio · Project · SQL · ServiceNow · media production (Logic Pro, Final Cut Pro)

PROFESSIONAL EXPERIENCE

TRUIST — Winston-Salem, NC · 2021–Present

Program Manager, Enterprise Operational Services (EOS) · Mar 2025–Present

- Built and stabilized the business-case pipeline for a newly formed enterprise team; developed **27 investment business cases (9 approved for funding)**, including the Mitek and ATM-acceleration cases secured by May 2025.
- Completed and transitioned all Enterprise Funding Optimization work to a dedicated team — a clean handoff that freed capacity for priority initiatives.
- Refined **10 enterprise TEDs for TDRR projects** under a compressed timeline; surfaced and shaped opportunities across Fraud, TCC, and CDS for the 2026 prioritization cycle.
- Developed an EOS prioritization framework and guided the Annual Operating Planning cycle; represented the team on ESAG governance reviews, surfacing funding constraints and process risk.
- **Championed AI-driven process optimization** (a formally tagged competency on the role): integrated AI copilots into planning workflows and piloted LLM tooling to accelerate business-case and reporting work.
- Built executive dashboard reporting on portfolio health for senior-leader decision-making.

IT Project Manager II, Enterprise Technology — Investment Planning · 2021–Mar 2025

- Managed the end-to-end Investment Planning process for an assigned portfolio — sponsorship alignment, cost estimation, approval, initiation — across programs with **\$10M–\$100M budget impact**.
- Led transition of the enterprise Cost Assessment Tool, adding **12-month trial-forecast** functionality that improved planning accuracy; built cost-estimate tools and a prioritization model adopted across business units.
- Drove Model Risk Management for estimation tools, migrating from a legacy platform to a **ServiceNow-based** solution — strengthening compliance and operational efficiency.
- Partnered with business-unit, technology-delivery, and enterprise shared-services teams to estimate projects and secure partner engagement.

IMAGINATION INDUSTRIES LLC — Raleigh, NC · 2025–Present

Founder & AI Systems Builder — *independent AI studio; LLC formed 2026 (full portfolio forthcoming)*

- **AIOS + Iris** — a personal AI operating system: ~34 auto-triggering "skills" (codified workflows) over a knowledge vault, plus an always-on agent running 24/7 with scheduled automations. Demonstrates agent orchestration, workflow engineering, and skill evaluation.
- **Mike's DM Tools** — a production web app built and operated by a designed team of **nine Claude "staff personas"** (PM, research, QA, UX, legal) under a formal protocol with prompt-injection defenses — a working model of AI-run process.
- **Family AI** — self-hosted, per-persona Claude for a household with a two-phase LLM pipeline that reviews usage and reports weekly; runs at **~\$10/month** with a **~70% inference-cost reduction** via prompt caching.
- *Additional systems:* a self-healing infrastructure agent, a GPU speech-to-summary desktop app, and a document-intelligence pipeline.

TRUIST LEADERSHIP INSTITUTE — Greensboro, NC · 2017–2021

Research & Strategy Specialist III

- Led research and delivery of game-based learning technology for early-childhood literacy and leadership development; partnered with EverFi to build and ship a literacy game.
- Ran a full in-house audio/video production pipeline (Logic Pro, Final Cut Pro) in a lite-studio environment; delivered project updates to the CEO and executive leadership.

BB&T (now Truist) — **HUMAN SYSTEMS** — Winston-Salem, NC · 2011–2017

Research & Strategy Specialist — Executive Pay Manager; Compensation & Benefits

- Designed and administered executive short- and long-term incentive programs (cash AIP + equity LTI) for executives and **4,000+ associates**; built an enterprise variable-pay framework and produced proxy materials under regulatory compliance.

BRAND FUEL PROMOTIONS — Morrisville, NC · 2004–2009

Director of Finance / Systems Analyst

- Led finance, HR, and a SQL-based ERP implementation for a growing firm; directed a **\$500K insider-fraud investigation** resulting in conviction and \$250K recovery; cut administrative costs 30%.

EDUCATION

MBA, UNC Kenan-Flagler Business School (2011) — GMAT 720 · Beta Gamma Sigma

BS, Business Administration (second major in Economics), UNC-Chapel Hill